

Manufacturer's Warranty and Guarantee of Good Practices

Guarantee of Quality

All microscopes were tested before shipment and were found to be working according to manufacturer specifications.

Warranty Terms

Warranty of Labomed products extends to the original purchaser of the Labomed product and is not transferable under any circumstance.

Warranty Duration

Labomed warrants this product against defects in material and/or workmanship for the period indicated below:

Life & Material Sciences Products:

- a. 5 years on mechanical components
- b. 2 years on optical components
- c. 1 year on electrical components (bulbs not under warranty)

Digital Products:

- a. 2 years on all digital cameras

Surgical Products:

- a. 2 years on mechanical components
- b. 1 year on electronics (bulbs not under warranty)

Warranty Coverage

Product defects will be repaired or replaced, at Labomed's option, on an instrument, which under normal conditions of use and service proves to be defective in material or workmanship. No charge will be made for labor or parts with respect to defects covered by this warranty, provided that a Labomed Authorized Service Representative does the work. This warranty does not cover expenses incurred in the removal or reinstallation of any instrument or instruments, whether or not proven defective. Replacement or repairs furnished under this warranty are subject to the same terms and conditions of the original warranty.

Exclusions and Limitations

Specifically excluded from this warranty are failures caused by abuse, neglect, misuse, improper operation, normal wear, accident, improper maintenance or modification.

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Return Policy

Items may be returned within 30 days of the initial date of receipt of any instrument. Customer is responsible for paying all freight fees for outbound and inbound shipment. Any damages to the returned instrument will have a special fee assessed to the customer. No returns may be made after this period. Accessories are non-refundable.

Guarantee of Conformity

The seller guarantees its products comply with international quality standards and are in new and working condition at the time of shipment. Labo America, Inc. is an ISO 9001 certified company, and all Labomed microscopes carry both UL and CE safety conformity marks. Labomed manufacturing facilities hold ISO13485 and ISO 9001 marks, certifying excellence in manufacturing, quality control, and operational practices.

Note: Warranty coverage on Labomed products will commence once customer takes delivery of said products. Warranty covers manufacturing defects only, and does not cover damage resulting from user negligence or tampering with original design.